

Cancellation Policy

§ 12 Right of revocation

If the customer is a consumer, he has a right of revocation in accordance with the the following provisions:

(1) Right of revocation

You have the right, within fourteen days and without giving reasons, to contract to be revoked.

The revocation period is fourteen days from the day on which you or one of you named third party other than the carrier, the goods (or the last goods, partial shipment or piece in the case of a contract for several goods of a uniform order or the delivery of goods in several partial shipments or pieces), without giving any reason to revoke this agreement.

To exercise your right of withdrawal, you must give us

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71706 Markgröningen

Telefon: 07145-9250453

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by means of a clear statement (e.g. a letter sent by post, fax or e-mail) about your decision to revoke this contract. you can use the sample revocation form on our website for this or provide us with another clear explanation. Make of this option, we will immediately (e.g. by e-mail) send you a confirmation of the send an acknowledgement of receipt of such revocation.

In order to comply with the revocation period, it is sufficient that you send the Exercise the right of withdrawal before the end of the withdrawal period and you have returned the goods via our online return center within the period defined below.

(2) Consequences of revocation

If you withdraw from this contract, we will refund to you all payments we have received from you, including delivery charges (except for the additional costs resulting from the fact that you have made another type of delivery than the cheapest standard delivery offered by us), without delay and at the latest within 14 days from the day on which we receive notification of your revocation of this contract.

For this refund we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged for this refund.

We may refuse a refund until we have received the goods back or until you have provided proof that you have returned the goods, whichever is earlier.

You must return the goods without delay and in any case no later than 14 days from the day on which you inform us of the cancellation of this contract to

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to be returned or handed over. The deadline is met if you send the goods before the 14-day period has expired. You have to bear the regular costs of the return shipment if the delivered goods correspond to the ordered goods and if the price of the returned goods does not exceed 40 € (forty euros) at the time of the revocation you have not yet paid the consideration or a contractually agreed partial payment. Otherwise the return is free of charge for you.

(3) Exceptions to the right of revocation

You shall only be liable for any loss of value of the goods if this loss of value is due to handling of the goods which is not necessary for the purpose of checking their nature, properties and functioning. The right of revocation does not exist or expires for the following contracts:

for the supply of goods which are not suitable for return for reasons of health protection or hygiene and their sealing removed after delivery or which were been inseparably mixed with other goods after delivery;

for the delivery of sound or video recordings or computer software in a sealed package, if the seal has been removed after delivery

for the delivery of goods, which are manufactured according to customer specifications or are clearly tailored to personal needs for the delivery of goods that can spoil quickly or whose expiration date would quickly be exceeded;

in the case of services, if Bäßberle-Shop has provided these in full and you have taken note of them before placing your order and have expressly agreed that we can begin providing the service and you lose your right of revocation if the contract is fulfilled in full;

for the supply of newspapers, periodicals or magazines, other than subscription contracts; and

for the supply of alcoholic beverages whose price was agreed when the contract of sale was concluded but whose delivery can only take place after 30 days and whose current value is affected by fluctuations on the market on which the entrepreneur has no influence.

§ 13 Exclusion of the right of revocation

(1) The right of revocation does not apply to contracts

for delivery of goods which are not prefabricated and for whose production an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer;

for the supply of goods which are liable to spoil quickly or whose expiration date would be quickly exceeded;

(2) The right of revocation expires prematurely for contracts

the supply of sealed goods which, for reasons of health protection or hygiene are not suitable for return if their sealing was removed after delivery;

for the delivery of goods, if these are to be used after delivery due to their quality have been inseparably mixed with other goods;

for the supply of sound or video recordings or computer software in a sealed package, if the seal is removed after delivery.